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September 24, 2003

Mr. Ron Jones, Director **Tennessee Regulatory Authority** 460 James Robertson Parkway Nashville, TN 37243

RE: Docket # 03-00502

Dear Mr. Jones,

In response to your Notice of Filing we offer the following:

- Calls are manually credited by office staff
- Our switching system software does not allow identifying calls based on the originating and terminating county
- Automatic credits should be issued for Access Charges incurred

Please advise if you have any questions or require additional information.

Sincerely,

Stan Mosley

President

Telescan, Inc.

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SEP 29 2003

TN REGULATORY AUTHORITY